ERA Acute Software

Special terms

Version: October 2019

Deprecated version

Content

Document: ERA Acute Software Special terms   Version: October 2019

1   Definitions and Abbreviations

In addition to definitions and abbreviations in the General terms section 1, the following shall apply to the Agreement with regard to the Services covered by these Special terms:

Term	Definition
ERA	Environmental Risk Assessment
Reference group	The decision-making body for governing the Service

2   Service

2.1   Description

The ERA Acute methodology was implemented as industry standard for environmental risk assessment (ERA) on NCS in 2019, and the Service is a desktop software application developed to support performing environmental risk assessments based on this methodology.

The Service provides a software tool with relevant visualization of the output results from the ERA Acute method, such as maps, graphs and tables. The tool has applications for environmental risk management, such as a risk matrix and a comparison tool which may support a spill impact mitigation analysis (SIMA) to evaluate that the best response is chosen to minimize impact of oil spills on people and the environment.

For more detailed descriptions of the Service see www.epim.no/era-acute-software

2.2   Access management

User organisations eligible for access to the Service:

- ERA consultancies working on behalf of NOROG Member organisations
- NOROG Member organisations

For more details about how to get access to the Service refer to www.epim.no/era-acute-software

2.3   Support

Refer to description of the Service support at www.epim.no/era-acute-software

2.4   Service level

As the Service is based on a software installed on User's computer this section is not relevant.

2.5   Data management

As the Service is a software installed on User's computer, and no data is shared externally by the Service, this section is not relevant.

3   Service fees

Terms in the General terms section 4 applies, with following additions:

- The Service is Basic service
- With regards to article 4.1.2 no specific Service fee applies

4   Processing of personal data

Terms in the General terms section 5 – "Processing of personal data" do not apply, as the Service is a software installed on User's computer, without any external data exchange of personal data.

5   Security

As the Service is based on a software installed on User's computer the General terms section 6 – "Security" does not apply, as this is oriented towards NOROG's delivery of web-based applications.

NOROG will however ensure that NOROG's Contractors involved in the delivery of the Service/software will develop the software following best practice for secure development life cycle (SDLC), including providing new versions of the software when required e.g. as a result of known vulnerabilities in the software product(s) the software is based on.

6   Termination

Terms in the General terms section 8 – "Termination" applies with following additions:

- Article 8.6 is not relevant as the Service is a software installed on the User's computer, and data stored locally on the User's computer.
- User organisation is responsible for ensuring that software is uninstalled from User's computers.

7   NOROG's additional obligations

Terms in the General terms section 13 – "NOROG's general obligations" applies with following additions:

- None

8   User organisation's additional obligations

Terms in the General terms section 14 – "User organisation's general obligations" applies with following additions:

- Each User organisation must appoint and maintain an administrative contact point, acting as the User organisation's overall ERA Acute Software user administrator. These responsibilities include:
    a) Being responsible for the User organisation's administration of own Users towards NOROG
    b) Having the authority to act as main contact towards NOROG concerning the User organisation's use of the Service.
- User organisation shall ensure that any new versions of the software are distributed to relevant own Users in a timely fashion.

9   Governance

All decisions concerning the Service such as design, maintenance, operation and functionality in relation to the Service are made by the ERA Acute Software Reference group.

10 Additional provisions

None