



OFFSHORE NORGE

**Collabor8**  
**L2S**

**Privacy Policy**



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Deprecated version

## 1 Introduction

This document describes how Offshore Norge ("we") handle your personal data, within the Collabor8 L2S service (hereafter called "L2S") for you as a User of the service. Privacy principles common to all Offshore Norge's Collabor8 services, which therefore also applies to this service, are described in the *Collabor8 - General Privacy Policy* available at [www.collabor8.no/privacy-terms](http://www.collabor8.no/privacy-terms).

## 2 Which personal data do we collect?

### Account information

As a User of L2S, you will have a L2S user account containing following information about you:

- Name\*
- Organisation (employer)\*
- Email\*
- Mobile number\*
- Office phone number\*
- Account status

\* This information is read-only in L2S, provided from your Collabor8 Hello (hereafter called Hello) account. For details concerning Hello please refer to Hello privacy policy available on [www.collabor8.no/privacy-terms](http://www.collabor8.no/privacy-terms).

### Data collected when you use L2S

L2S is a collaboration solution where integrity is important. The system will store certain user activity information, such as by whom and when objects (documents, folders etc) were created, updated, moved, deleted, downloaded and distributed.

### Group and role membership information

Administrative users in your organization will manage your access to the service. Such assignments and changes to your roles and access groups are stored. This is due to strict requirements that the service shall support transparency about who can access what, including history.

### Data you provide us directly

When you communicate with us, contact our customer support teams or respond to a survey, you will provide information to us.

## 3 How do we process your personal data?

The personal data collected as described in previous section is processed as follows:

**To provide you support and guidance**, including to:

- Providing you efficient Service support via service desks.
- Help diagnose problems reported by you to the service desk.
- Inform you about possible compability issues with the browser you use.
- Improve your web experience.

- Sending you important information, e.g. in case of service unavailability.

### **Manage security in Services by**

- Verifying your identity using Hello as part of the log-in process.
- Monitor your log-in activities and account modifications to help you detect and prevent fraud and abuse of the Services.

### **Service improvement**

- Aggregation to analyse and improve the performance of the service, but where data is then anonymized.

### **For our and User organisation's legitimate interests, including to:**

- Be in compliance with requirements between Offshore Norge and your company as available on [www.collabor8.no/terms-of-services](http://www.collabor8.no/terms-of-services).
- Compliance requirements as L2S also serves the purpose as an archive solution for official sharing of documents within Joint Ventures on NCS where it is essential to have audit trails on which user uploaded or modified documents on behalf of his/her employer.

### **Allow other Users of the Service to interact with you**

All Users will be able to see contact details for all users in Licene2Share e.g. using User Search functionality available from within the tool such as e.g. "User search" and "Member search". This is to fulfil the intention of L2S as a collaboration tool for JV administration on NCS.

## **4 Do we share your personal data?**

Except as described in the Agreement or above, personal data will not be transferred or provided to any third parties.

## **5 Transfer of personal data to third countries**

Except as described in the Agreement or above, personal data will not be transferred or accessed from outside the European Economic Area (EEA).

## **6 Do we retain your personal data?**

When you no longer have a need or legal right to have a user account, the user account is closed by an administrative user in your company. User activity information and necessary elements of account information will be retained due to integrity requirements in L2S.

## 7 Subcontractors

Below the list of Contractors and subcontractors which conduct processing of personal data on behalf of Offshore Norge as part of delivery of the Service.

Name	Tasks/deliverables	Within EEA (Y/N)	Basis for transfer (N/A, SCC, AD) <sup>1</sup>
CGI Norge AS	<ul style="list-style-type: none"><li>• Application Management</li><li>• Application Development</li><li>• Servicedesk towards Super Users in the Service</li></ul>	Y	N/A
Contesto AS	<ul style="list-style-type: none"><li>• Application Development</li></ul>	Y	N/A
CEGAL AS	<ul style="list-style-type: none"><li>• Platform as a Service (PaaS) provider</li><li>• Monitoring</li></ul>	Y	N/A
OpenText	<ul style="list-style-type: none"><li>• Provider of the basis software platform Content Server</li><li>• Provides software specialist support</li></ul>	N	AD

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<sup>1</sup> N/A = Not applicable, SCC = Standard Contractual Clauses, AD = Adequacy Decision