



Collabor8 Subsurface

Privacy Policy



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1 Introduction

This document describes how Offshore Norge ("we") handle your personal data within the Collabor8 Subsurface service (hereafter called Service) based on you being a User of the service.

Privacy principles that are common to all Collabor8 Services offerings, which therefore also applies to this Service, are described in the General Privacy Policy available at www.collabor8.no/privacy-terms.

Words in this document with capitalized initial have their definition stated in the definition and abbreviations section in either the General terms or the Subsurface Special terms, both available on www.collabor8.no/terms-of-services.

1.1 Roles and responsibilities in the Service

In relation to the Service, the following roles apply:

- The User's organisation (operator company) acts as the data controller for personal data submitted through the Service.
- Offshore Norge (Collabor8) acts as a data processor on behalf of the User's organisation for the purpose of operating and maintaining the Service.
- Sökkeldirektoratet act as independent data controllers for personal data received through the reporting facilitated by the Service.

The allocation of roles described above is reflected in the agreements governing the Service.

2 Which personal data do we collect?

Account information

As a User of the Service, you will have a user account containing following information about you:

- Name
- Organisation (employer)
- Email
- Account status

Data collected when you use the Service

The integrity of data uploaded to the Service is important, and we will therefore store certain user activity information, such as by whom and when objects (documents, folders etc) were created, updated, moved, deleted, downloaded, and distributed.

Group and role membership information

Administrative users in your organization will manage your access to the Service. Such assignments and changes to your roles and access groups are stored. This is due to strict requirements that the service shall support transparency about who can access what, including history.

Data you provide us directly

When you communicate with us, contact our customer support teams or respond to a survey, you will provide information to us.

3 How do we process your personal data?

The personal data collected as described in previous section is processed as follows:

To provide you support and guidance, including to:

- Providing you efficient support via service desks
- Help diagnose problems reported by you to the service desk
- Inform you about possible compability issues with the browser you use
- Improve your web experience
- Sending you important information, e.g. in case of service unavailability

Manage security in Offshore Norge Services by

- Verifying your identity as part of the log-in process
- Monitor your log-in activities and account modifications to help you detect and prevent fraud and abuse of your application service account(s).

Service improvement

- Aggregation to analyse and improve the performance of the Service, but where data is then anonymized.

For our and User organisation's legitimate interests, including to:

- Be in compliance with requirements between Offshore Norge and your company as available on www.collabor8.no/terms-of-services.
- Facilitate the User organisation's reporting of data to Sjøkkeldirektoratet as part of the purpose of the Service.

4 Do we share your personal data?

Except as described in the Agreement or above, personal data will not be transferred or provided to any third parties.

5 Transfer of personal data to third countries

Except as described in the Agreement or above, personal data will not be transferred or accessed from outside the European Economic Area (EEA).

6 Do we retain your personal data?

When you no longer have a need or legal right to have a user account, the user account is closed by an administrative user in your company. User activity information and necessary elements of account information will be retained due to integrity requirements in the Service.

7 Subcontractors

Below the list of Contractors and subcontractors which conduct processing of personal data on behalf of Offshore Norge as part of delivery of the Service.

Name	Tasks/deliverables	Within EEA (Y/N)	Basis for transfer (N/A, SCC, AD) ¹
Bouvet Norge AS	<ul style="list-style-type: none"> • Application Management • Application Development • 2nd and 3rd line support 	Y	N/A
Cegal AS	<ul style="list-style-type: none"> • Platform as a Service (PaaS) provider • Monitoring 	Y	N/A
Vivicta AS	<ul style="list-style-type: none"> • 1st line user support • User organisation administration and support 	Y	N/A
Microsoft Ireland Operations Limited	<ul style="list-style-type: none"> • API Gateway and security products 	Y	N/A

¹ N/A = Not applicable, SCC = Standard Contractual Clauses, AD = Adequacy Decision